

Notice: This document is a translation of the original Japanese document and is only for reference purposes. In the event of any discrepancy between this translated document and the original Japanese document, the latter shall prevail.



March 7, 2022

To whom it may concern

| | |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Company name | Japan Best Rescue System Co., Ltd. |
| Representative | Representative Director Mr. Nobuhiro Sakakibara Stock code:2453 1 st Section of Tokyo Stock Exchange 1 st Section of Nagoya Stock Exchange |
| Inquiry | Director & Executive Officer Mr. Mitsuhiro Wakatsuki |

Notice Regarding Free Provision of the Service to Refugees from Ukraine

We hereby announce that, as a part of our humanitarian assistance to Ukraine, we will provide free of charge daily life troubleshooting service to refugees from Ukraine who have been certified by the Japanese government.

To assist the refugees from Ukraine to lead a secure and prosperous life, we intend to cooperate with the governments, companies, and organizations that have expressed their support, regardless of any business or capital tie-up with us as of today.

As a leading company of housing-related services with a management philosophy, “we help people in need”, JBR will continue our business activities to create the best framework and service with which people can be reassured by paying attention to their daily life.

<Service Description>

Troubleshooting for keys, plumbing, windowpane, and other household items
Available for 24 hours a day, 365 days a year

In addition, we intend to provide similar services such as the consultation service of our “QR service for New tenant” service. The details of the service will be decided upon consultation with the partners who have expressed their support to refugees from Ukraine.

We hope that the support for the refugees will be further expanded. If you are willing to endorse the project, please let us know at the contact information below.

Inquiry for Tie-up of
Ukrainian Refugees Daily Life Support

Sales Division, East-Japan Sales Section
TEL: +81-3-3231-3753
E-mail: sales_dept_1@jbr.co.jp